

Kahoot - Web Accessibility Conformance Report

(Based on VPAT® Version 2.5Rev)

The information contained in this document represents a point-in-time evaluation based on the product version and testing methodologies used as of the date of publication. The content of this assessment is subject to change as a result of product modifications, testing environment, new information, and/or regulatory interpretations.

Portions of this document reference or incorporate language derived from the Web Content Accessibility Guidelines (WCAG) 2.2 solely for purposes of describing the product's relevant accessibility characteristics.

Kahoot! is actively working to address identified areas of non conformance; however, any statements regarding planned remediation activities, target dates, or future improvements are provided for informational purposes only and do not constitute binding commitments, guarantees, or warranties of future performance.

Conformance determinations are inherently subjective and dependent on evaluative criteria, methodologies, user interactions, and conditions of use. Accordingly, results may vary, and different testers or assessments conducted under different circumstances may reach materially different conclusions.

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Name of Product/Version: Kahoot! Web Platform

Report Date: 26th March, 2026

Product Description:

The VPAT has been prepared based on the accessibility evaluation of the following components: Login and Basic Registration flows, management of User-Generated Content (Library), and Discovery of User-Generated Content.

Contact Information:

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Notes:

User-generated content, including but not limited to custom text and media descriptions, is excluded from this assessment. Conformance is strictly limited to the platform's infrastructure and core user interface.

Evaluation Methods Used: Accessibility testing as per WCAG 2.2 guidelines.

The evaluation was performed using below tools/ tests:

- Desktop and Mobile browsers: Chrome (Windows), Mac: Safari, iOS: Safari, Android: Chrome.
- Desktop and Mobile screen readers: JAWS, Voiceover, Talkback
- Automated tools: Axe, Wave, Dev tools
- Color contrast analyzer
- Browser extensions and bookmarklets to evaluate text spacing, heading structure, and target size
- Browser zoom
- Keyboard-only
- Text-spacing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Most non-text content provides appropriate text alternatives, and decorative elements are correctly hidden from assistive technologies. On the Kahoot Details Page, some images use auto-generated alternative text that may not be sufficiently descriptive.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	No audio-only or video-only content is present on the website.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The pages do not contain any prerecorded audio content within synchronized media.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The pages do not contain any prerecorded video content within synchronized media.
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	The platform utilizes appropriate semantic markup, including headings and ARIA roles, to convey information and relationships programmatically. Assistive technologies can identify most content roles and associations. On the Kahoot Details Page, some content groupings (e.g., answer lists, image labels) are not yet optimally structured for assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The sequence of content present on the website is meaningful and appropriate and does not affect the meaning of the provided content.
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
<p><u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<p><u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	No audio content is present on the website that plays automatically for more than 3 seconds.
<p><u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The pages and content support keyboard navigation and interaction.
<p><u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Keyboard focus is moving sequentially throughout the website without the focus getting trapped in any section and it is convenient to access the functionality.
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	Keyboard shortcuts using only letters (including upper- and lower-case letters), punctuation,

Criteria	Conformance Level	Remarks and Explanations
		number, or symbol characters are not implemented on the tested content.
<p><u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	There is no such content present on the website that has a time limit.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Content within the website does not contain any moving, blinking, or scrolling information that starts automatically and lasts more than 5 seconds without user controls to pause or stop it.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Tested content does not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.
<p><u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	A bypass mechanism for skipping to the main content is implemented.
<p><u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially supports	Descriptive page titles are defined for the pages throughout the website. Some views, such as new folder creation, do not yet update the page title to reflect the current state.
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially supports	Focusable components receive focus in an order that preserves meaning and operability. In the Library view, context menus activated via hover may cause focus to be displaced when a dialog triggered from such a menu is dismissed, requiring the user to re-navigate to the trigger

Criteria	Conformance Level	Remarks and Explanations
		element. All Library content and functionality remain accessible. This limitation affects a single interaction pattern and does not prevent task completion for any user.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	For links, the purpose can be determined from the link text alone or from the link text together with its programmatically determined link context.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	No functionality uses multipoint or path-based gestures.
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Single pointer actions do not rely on the pointer down-event; actions are completed on the up-event, or a mechanism to undo is available.
<p><u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	For user interface components with visible labels that include text, the accessible name contains the text that is presented visually.
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	No functionality is present on the website that is operable only by device motion.
<p><u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The language attribute is correctly defined for the webpages.
<p><u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	No interactive element is triggered automatically on receiving the focus.
<p><u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508</p>	Supports	Change of context does not happen when the user changes the setting of any input controls.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>3.2.6 Consistent Help</u> (Level A 2.2 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The website does not contain help mechanisms that are repeated across multiple screens.
<p><u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	If an input error is automatically detected the item that is in error is identified and the error is described to the user in text.
<p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The website provides support for motor-impaired and cognitive users for the majority of the part, as the labels and instructions are provided for the form fields, which are clearly visible and readable to such users.
<p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The website does not require users to re-enter information that has already been provided in the same process.
<p><u>4.1.1 Parsing</u> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports.’ WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
<p><u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Interactive elements have proper labels associated with their roles, and screen readers recognise them correctly with updated values. On the Kahoot Details Page, an upsell icon in the options dropdown lacks an accessible label.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	No live multimedia content is present on the website.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	No multimedia content is present on the website.
<p><u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The success criterion is not applicable for the websites.
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Interactive fields on the website are clearly labeled to direct the user to enter the data expected in the fields.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The visual presentation of text and images of text meets the minimum contrast ratio requirements.
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially supports	Text can be resized up to 200 percent without loss of core content or functionality. At 200% browser font size, some card titles in the Discover and Library views may be truncated depending on the end user's viewport dimensions. The text is rendered at the increased size and remains readable; truncation results from responsive layout constraints at higher zoom levels, not from a failure to resize text. Full titles and content are accessible by navigating to the underlying item.

Criteria	Conformance Level	Remarks and Explanations
		Core discovery and content-selection functionality is preserved at all zoom levels.
<p><u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Text is used to convey information and images of text are not unnecessarily used.
<p><u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Page content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions, for vertical scrolling content at a width equivalent to 320 CSS pixels.
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	User interface components and meaningful graphical objects have a contrast ratio of at least 3:1 against adjacent colors.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Text style spacing properties can be applied without a loss of content or functionality.
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	The content that is triggered by hover or focus is dismissible, hoverable, and persistent.
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	More than one way is available to locate each web page within the pages tested.
<p><u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Headings and labels on the website provide sufficient detail of the content they are describing.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	All interactive elements present in the website have visible focus indicators.
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	When any user interface component receives keyboard focus, the component is never entirely hidden due to author-created content.
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Content or controls that rely on dragging movements were not encountered in the pages.
<p><u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	The target size of each control is at least 24 by 24 CSS pixels, or at least one of the exceptions listed in the success criterion is applicable.
<p><u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The human language of each passage or phrase can be programmatically determined.
<p><u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigational mechanisms are repeated on the website and occur in the same relative order each time they are repeated. Hence, consistent navigation is provided to the user.
<p><u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Components that provide the same functionality throughout the website can be easily identified by the user.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	There are no critical forms available where error prevention is required. Error suggestions are enough to fill out the form and correct the errors.
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Sufficient mechanisms are provided to assist users during authentication or login steps
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Status updates automatically notify assistive technology users via screen reader announcements.

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is largely operable without vision; however, some exceptions prevent full conformance. On the Kahoot Details Page, screen reader users will encounter images with non-descriptive, auto-generated alternative text (see WCAG 1.1.1) and content groupings that lack programmatic structure (see WCAG 1.3.1). Additionally, minor exceptions exist regarding focus tracking and element naming, as detailed in WCAG 2.4.3 (Focus Order) and 4.1.2 (Name, Role, Value).
302.2 With Limited Vision	Partially Supports	The majority of the content can be used with limited vision, though some content in the pages can be difficult to use due to issues with text truncation

Criteria	Conformance Level	Remarks and Explanations
		at high zoom levels and focus placement as noted in: 1.4.4 Resize text 2.4.3 Focus Order
302.3 Without Perception of Color	Supports	The pages and content can be used without a perception of color.
302.4 Without Hearing	Supports	The pages and content can be used without hearing.
302.5 With Limited Hearing	Supports	The pages and content can be used with limited hearing.
302.6 Without Speech	Supports	The pages and content do not require the use of speech.
302.7 With Limited Manipulation	Partially Supports	Most functions of the tested pages can be used with limited manipulation or strength. Keyboard accessibility is generally supported and fine motor control is not required. Some exceptions are noted in: 2.4.3 Focus Order
302.8 With Limited Reach and Strength	Not Applicable	The pages and content are digital and do not have physical elements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most functions of the tested pages can be used by people with limited language, cognitive, and learning abilities. Some difficulties may be encountered due to page titles not updating to reflect the current state in some instances, as noted in: 2.4.2 Page Titled

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	The pages and content are not hardware.
402.2.2 Transactional Outputs	Not Applicable	The pages and content are not hardware.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	The pages and content are not hardware.
402.2.4 User Control	Not Applicable	The pages and content are not hardware.
402.2.5 Braille Instructions	Not Applicable	The pages and content are not hardware.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	The pages and content are not hardware
402.3.2 Non-private Listening	Not Applicable	The pages and content are not hardware
402.4 Characters on Display Screens	Not Applicable	The pages and content are not hardware
402.5 Characters on Variable Message Signs	Not Applicable	The pages and content are not hardware
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	The pages and content are not hardware
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	The pages and content are not hardware
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	The pages and content are not hardware

Criteria	Conformance Level	Remarks and Explanations
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	The pages and content are not hardware
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	The pages and content are not hardware
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	The pages and content are not hardware
407.3.2 Alphabetic Keys	Not Applicable	The pages and content are not hardware
407.3.3 Numeric Keys	Not Applicable	The pages and content are not hardware
407.4 Key Repeat	Not Applicable	The pages and content are not hardware
407.5 Timed Response	Not Applicable	The pages and content are not hardware
407.6 Operation	Not Applicable	The pages and content are not hardware
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	The pages and content are not hardware
<u>407.8 Reach Height and Depth</u>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	The pages and content are not hardware
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	The pages and content are not hardware
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	The pages and content are not hardware
407.8.2 Side Reach	Not Applicable	The pages and content are not hardware
407.8.2.1 Unobstructed Side Reach	Not Applicable	The pages and content are not hardware
407.8.2.2 Obstructed Side Reach	Not Applicable	The pages and content are not hardware
407.8.3 Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.1 Unobstructed Forward Reach	Not Applicable	The pages and content are not hardware

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	The pages and content are not hardware
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	The pages and content are not hardware
408.3 Flashing	Not Applicable	The pages and content are not hardware
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	The pages and content are not hardware
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	The pages and content are not hardware
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	The pages and content are not hardware
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	The pages and content are not hardware
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	The pages and content are not hardware
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	The pages and content are not hardware
412.3.2 Wireline Handsets	Not Applicable	The pages and content are not hardware
412.4 Digital Encoding of Speech	Not Applicable	The pages and content are not hardware
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	The pages and content are not hardware
412.7 Video Communication	Not Applicable	The pages and content are not hardware

Criteria	Conformance Level	Remarks and Explanations
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	The pages and content are not hardware
412.8.2 Voice and Hearing Carry Over	Not Applicable	The pages and content are not hardware
412.8.3 Signal Compatibility	Not Applicable	The pages and content are not hardware
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	The pages and content are not hardware
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The pages and content are not hardware
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The pages and content are not hardware
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	The pages and content are not hardware
414.1.2 Other ICT	Not Applicable	The pages and content are not hardware
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	The pages and content are not hardware
415.1.2 Audio Description Controls	Not Applicable	The pages and content are not hardware

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The pages and content are web-based and do not include

Criteria	Conformance Level	Remarks and Explanations
		software components that access platform accessibility services.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.2 Modification of Object Information	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.3 Row, Column, and Headers	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.4 Values	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.5 Modification of Values	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.6 Label Relationships	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.7 Hierarchical Relationships	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.8 Text	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.9 Modification of Text	Not Applicable	The pages and content are web-based and do not include

Criteria	Conformance Level	Remarks and Explanations
		software components that access platform accessibility services.
502.3.10 List of Actions	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.11 Actions on Objects	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.12 Focus Cursor	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.13 Modification of Focus Cursor	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.14 Event Notification	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.4 Platform Accessibility Features	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
503.3 Alternative User Interfaces	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The pages and content are web-based and do not include

Criteria	Conformance Level	Remarks and Explanations
		software components that access platform accessibility services.
503.4.2 Audio Description Controls	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	The pages and content are not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
504.2.2 PDF Export	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
504.3 Prompts	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
504.4 Templates	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	The pages and content do not contain support documentation with accessibility and compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The pages and content do not provide support documentation in non-electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	The pages and content do not provide support services
603.3 Accommodation of Communication Needs	Not Applicable	The pages and content do not provide support services.